Carrier Customer Bulletin

Date of Notice: July 7, 2023
Notice Number: NWFZF-23-0132
Target Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: OSS System Maintenance Notification
Effective Date: July 10, 2023

Ziply Fiber is providing notification of OSS system maintenance impacting the following applications:

- Virtual Front Office (VFO) – LSR/ASR/TA modules
- E-Bonded Applications – EDI, UOM, tML

These applications will be unavailable during the following times:

Start: Monday, July 10, 2023 – 8:00pm Pacific
End: Monday, July 10, 2023 – 11:00pm Pacific

NOTE:
Trouble Tickets must be reported directly to the repair center while the systems are unavailable. For contacts and escalations information, please visit:

https://wholesale.ziplyfiber.com/wholesale/contacts-and-escalation-lists/repair

If you have questions regarding the information provided in this notice, please email wholesale@ziplyfiber.com.