



Carrier Customer Bulletin

Date of Notice: December 12, 2025
Notice Number: NWFZF-25-0193
Target Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: VFO/EP System Maintenance Notification_12152025
Effective Date: December 15, 2025

ZiPLY Fiber is providing notification of the following maintenance window impacting ZiPLY Fiber's hosted Virtual Front Office (VFO) – LSR/ASR/TA modules and E-Bonded Applications – EDI, UOM, tML:

Start: Monday, December 15, 2025 – 12:01am EST
End: Monday, December 15, 2025 – 6:00am EST

NOTE:

Trouble Tickets must be reported directly to the repair center while the systems are unavailable. For contacts and escalations information, please visit:

<https://ziplyfiber.com/wholesale/operations/ordering-and-repair>

If you have questions regarding the information provided in this notice, please email wholesale@ziplyfiber.com.