



Carrier Customer Bulletin

Date of Notice: March 18, 2026
Notice Number: NWFZF-26-0194
Target Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: ZiPLY Fiber VFO Scheduled Maintenance Notification
Effective Date: March 22-23, 2026

ZiPLY Fiber is providing notification of the following maintenance window impacting ZiPLY Fiber's hosted Virtual Front Office (VFO) – LSR/ASR/TA modules and E-Bonded Applications – EDI, UOM, tML:

Start: Sunday, March 22, 2026 – 11:00pm Pacific
End: Monday, March 23, 2026 – 3:00am Pacific

NOTE:

Please save your data and exit before the downtime

Trouble Tickets must be reported directly to the repair center while the systems are unavailable. For contacts and escalations information, please visit:

<https://ziplyfiber.com/wholesale/operations/ordering-and-repair>

If you have questions regarding the information provided in this notice, please email wholesale@ziplyfiber.com.