



Carrier Customer Bulletin

Date of Notice: March 31, 2026
Notice Number: NWFZF-26-0195
Target Audience: Carrier, IXC, CLEC, Reseller
Subject: Wholesale Fiber Internet – Service Term Modification
Effective Date: April 1, 2026

ZiPLY Fiber is announcing the following change to Wholesale Fiber Internet Service (WFI) Service Term:

- The WFI Service may now be ordered on a three (3) or five (5) year basis, in addition to the existing month-to-month (MTM) or one (1) or two (2) year Service Terms.
- This change will apply to all Carriers with an existing Wholesale Fiber Internet Schedule. Please visit <https://ziplyfiber.com/wholesale/operations/local-services> for WFI ordering information.
- Other than as provided herein, all other terms and conditions of the WFI Schedule shall remain unchanged and in effect.

Consent to Modification of Service Term.

In the event you elect to place an order for a three (3) or five (5) year Service Term, **you consent and agree that by placing such an order**, the following shall occur on the effective date of that order:

1. The “Services and Pricing” section of ATTACHMENT 1 of the WFI Schedule is deleted in its entirety and replaced with the “Services and Pricing” in the Exhibit A attached to this Carrier Customer Bulletin, and
2. Section 4, Service Term of the WFI Schedule, is deleted in its entirety and replaced with the following:

Service Term. Service may be ordered on a month-to-month basis (a “MTM Service Term”) or on a one (1), two (2) year, three (3) year or five (5) year basis and herein may be referred to as the “Service Term”. Customer will be charged for Service at the applicable rates set forth in ATTACHMENT 1.

- A. The Service Term shall continue until the earliest date on which (a) the Service Term expires; (b) Customer cancels the Service; or (c) ZiPLY Fiber cancels or discontinues the Service.
- B. Upon expiration of a Service Term, ZiPLY Fiber will continue to provide the Service on a month-to-month basis at the then-current month-to-month rates until the earlier of the date on which

(a) Customer cancels the Service; (b) Ziplly Fiber cancels or discontinues the Service; or (c) Customer submits an order to renew the Service for an additional Service Term at the then applicable rates.

C. In the event a one (1), two (2), three (3) or five (5) year Service Term is cancelled or discontinued during the Service Term, cancellation charges will be administered as referenced in Section 4 of the Ziplly Fiber Services Agreement, for this Service and Schedule.

If you have any questions regarding the issues addressed in this notice, please contact your Ziplly Fiber Account Manager or email wholesale@zipllyfiber.com.

Exhibit A

Services and Pricing

All listed speeds are provided on Ziplly Fiber's fiber network.

Dynamic IP Addressing:

Speed	Product Description	Month-to-Month Monthly Recurring Charge	1 Year Term Monthly Recurring Charge	2 Year Term Monthly Recurring Charge	3 Year Term Monthly Recurring Charge	5 Year Term Monthly Recurring Charge
100/100	Wholesale Fiber Internet Dynamic 100M	\$45.00	\$40.00	\$38.00	\$38.00	\$38.00
500/500	Wholesale Fiber Internet Dynamic 500M	\$85.00	\$80.00	\$75.00	\$75.00	\$75.00
1000/1000	Wholesale Fiber Internet Dynamic Gig	\$180.00	\$160.00	\$150.00	\$150.00	\$150.00

Static IP Addressing (includes one (1) Static IP Address):

Speed	Product Description	Month-to-Month Monthly Recurring Charge	1 Year Term Monthly Recurring Charge	2 Year Term Monthly Recurring Charge	3 Year Term Monthly Recurring Charge	5 Year Term Monthly Recurring Charge
100/100	Wholesale Fiber Internet Static 100M	\$60.00	\$55.00	\$53.00	\$53.00	\$53.00
500/500	Wholesale Fiber Internet Static 500M	\$100.00	\$95.00	\$90.00	\$90.00	\$90.00
1000/1000	Wholesale Fiber Internet Static Gig	\$195.00	\$175.00	\$165.00	\$165.00	\$165.00

Block Size	Monthly Recurring Charge
5 IPs	\$20.00