Pre-Order Error Code Response Matrix

PRESPC	PRESPD
HDR001	Invalid File Header: Sender not in proper location or empty
HDR002	Invalid File Header: Receiver not in proper location or empty
HDR003	Invalid File Header: TimeStamp not in proper location or empty
HDR004	Invalid File Header: MessageID not in proper location or empty
HDR005	Invalid File Header: MessageType not in proper location or empty
HDR006	Invalid File Header: TransactionType not in proper location or empty
HDR007	Invalid File Header: TransactionVersion not in proper location or empty
HDR008	Invalid File Header: StateOrProvince not in proper location or empty
HDR009	Invalid File Header: TransactionActivity not in proper location or empty
HDR010	Invalid File Header: CompanyCode not in proper location or empty
HDR011	Invalid File Header: TypeOfService not in proper location or empty
HDR012	Invalid File Header: CustomerType not in proper location or empty
HDR013	Invalid File Header: HRECTag not in proper location or empty
HDR014	Invalid File Header: Ack not in proper location or empty
HDR015	Invalid File Header: MarketSegment not in proper location or empty
8001	"Requested LSOG Version <**value**> is not supported. Please contact the Help Desk"
8002	<**Field Name**> has an invalid value for transaction <**Trans_name**>.
8003	<**Field Name**> must be <**Alpha / numeric / AlphaNumeric/lower case Alpha/lower case AlphaNumeric/ a valid date (yyyymmdd)/ a valid time (hhmm) / a valid telephone number/a valid date-time (yyyymmddhhmm)/a valid time-time (hhmmhhmm)** for transaction < **Trans_name**>.
8004	< **Field Name** > must be of length <**length**> **or** less for transaction < **Trans_name**>.
8005	< **Field Name** > must have a value for transaction < **Trans_name**>.
8006	< **Field Name** > must have syntax <**syntax**> for transaction < **Trans_name**>.
8007	< **Field Name** > has an invalid instance for transaction < **Trans_name**>.
8008	< **Field Name** > field is required but was not submitted for transaction < **Trans_name**>.
8009	< **Field Name** > is entered twice for transaction <**Trans_name**>.
8010	Group <**Grp**> is required but was not submitted for transaction <**Trans_name**>.
8011	Group <**Grp**> is not valid for transaction <**Trans_name**>.
8012	Group <**Grp**> has an invalid instance for transaction <**Trans_name**>.
WNAC	Duplicate Message ID
WNAC	Message Type invalid or empty
7001	"Address validation activity required. Please submit new ADR request."
7002	"Must select one Exchange Area when TXACT = 'E'. Please resubmit request."
7003	"Address validation activity required. Please submit new ADR request."
7004	"Must select **one** Exchange Area when TXACT = 'E'. Please resubmit request."
7005	"TN selection process must take place before the reservation or the TN Return process. Please select appropriate Transaction Activity".
7009	"WTN is prohibited when SASN or ROUTE and BOX is populated. Please remove and resubmit."
7010	"Invalid Exchange Carrier Code <ECC>. Please call the Help Desk."
7011	"Address validation activity required. Please submit new ADR request."
7013	"Please Call the Help Desk. An error was encountered trying to send to XXXX."
7014	"Please Call the Help Desk. An error was encountered trying to receive a message from XXXX."
7016	"Address validation TXACT/TXTYP required. Please submit new Address Validation request."

Pre-Order Error Code Response Matrix

PRESPC	PRESPD
7020	"Unable to validate address. Please call the Help Desk."
7021	"No output received from Live Wire. Please call the Help Desk."
7022	"Requested TN is not available. Please make another selection"
7023	"Requested TN is not available; requested TN is not a valid TN but a Message only Box".
7024	"Requested TN is in a Large "Number Block. Please make another selection. "
7025	"Requested TN is reserved. Release date is mm/dd/yy" – Please make another selection."
7026	"Invalid exchange. Please make another selection."
7027	"No TN's available in requested exchange. Please make another selection"
7031	"OSS not available. Please call the Help Desk."
7036	"SASN is required when WTN and ROUTE and BOX are not populated. Please enter missing field and resubmit."
7041	"ROUTE required with BOX. Please enter and resubmit"
7042	"QR is invalid for EXPIND= 'C'."
7043	"BOX required with ROUTE. Please enter and resubmit".
7047	"TXACT must be 'A' or 'T' when EXPIND = 'C'. Please enter and resubmit."
7048	"QR is required when EXPIND is 'D' or not present and TXACT = 'E'. Valid values are 1 to 5. Please enter and resubmit."
7050	"REQNUM is required when EXPIND = 'D' or not present and TXACT = 'U' or 'X'. Please enter and resubmit."
7051	"TNTYPE is required when EXPIND = 'D' or not present and TXACT = 'E' or 'X'. Please enter and resubmit".
7052	"Only 1 REQNUM is allowed when EXPIND = 'D' or not present and TXACT is 'X'. Please remove additional TNs and resubmit."
7053	"REQNUM is invalid for EXPIND = "C".
7054	"TNTYPE is invalid for EXPIND = "C".
7057	"WTN is required when SASN and ROUTE and BOX are not populated. Please enter missing field and resubmit."
7058	"SASF is prohibited if SANO is not populated. Please remove and resubmit."
7059	"SASD is prohibited if SASN is not populated. Please remove and resubmit."
7060	"SATH is prohibited if SASN is not populated. Please remove and resubmit."
7061	"SASS is prohibited if SASN is not populated. Please remove and resubmit."
7062	"CITY is required when SASN or ROUTE and BOX is populated. Please enter missing field and resubmit."
7063	"ZIP is prohibited if SASN and ROUTE and BOX are not populated. Please remove and resubmit."
7064	"LD3 is prohibited if SASN is not populated. Please remove and resubmit."
7065	"LV3 is prohibited if LD3 is not populated. Please remove and resubmit."
7066	"LV2 is prohibited if LD2 is not populated. Please remove and resubmit."
7067	"LD1 is prohibited if SASN is not populated. Please remove and resubmit."
7068	"LV1 is prohibited if LD1 is not populated. Please remove and resubmit."
7071	"Route is required when SASN and WTN are not populated. Please enter missing field and resubmit."
7071	"Route is prohibited when WTN is populated. Please remove and resubmit."
7074	"NPA/NXX is invalid for EXPIND = 'C'."
7075	"QR is required when TXACT = 'E'. Please enter missing field and resubmit".
7076	"SELEXC is invalid when TXACT is not 'E". Please remove and resubmit".
7079	"REQNUM is required. TNTYPE is "D". Please enter missing field and resubmit".

PRESPC	PRESPD
7080	"CROSSEXCH is required. TNTYPE is "S". Please enter missing field and resubmit".
7105	"With a TXACT of 'R' (Reserve TN), the only valid value for TNSEL is 'R' or 'K'."
7110	"TNTYPE is required when TXACT = 'E'.
7111	"At Least One TNSEL must be 'R' when TXACT = 'R'."
7113	"All of the Available TN slots are empty which indicates that a TXACT of "E" was not selected prior to the selection of "R" or "U"."
7116	"AVTN is required when TXACT = 'R'. Please enter missing field and resubmit".
7127	Exchange Key and/or Abbreviated Rate Center is prohibited on TN Selection and TN Reservation. Please remove and resubmit.
7128	"WTN is required when TXACT = 'T'. Please enter missing field and resubmit."
7129	"SANO is prohibited when SASN and ROUTE and BOX are not populated. Please remove and resubmit."
7130	"SANO is prohibited when TXACT = 'T'. Please remove and resubmit."
7131	"SANO is required when AFT = 'C' or 'N'. Please enter missing field and resubmit."
7132	"SASN is required when AFT = 'B', 'C', 'D' or 'N'. Please enter missing field and resubmit."
7133	"CITY is prohibited when SASN and ROUTE and BOX are not populated. Please remove and resubmit."
7134	"LV3 is required if LD3 is populated. Please enter missing field and resubmit."
7135	"LD2 is prohibited if SASN is not populated. Please remove and resubmit."
7136	"LV2 is required if LD2 is populated. Please enter missing field and resubmit."
7137	"LV1 is required if LD1 is populated. Please enter missing field and resubmit."
7138	"AFT is required when WTN is not populated. Please enter missing field and resubmit."
7139	"AFT is prohibited when WTN is populated. Please remove and resubmit."
7141	"Box is prohibited when ROUTE is not populated. Please remove and resubmit."
7142	"SELEXC is prohibited when TNTYPE is 'D'. Please remove and resubmit."
9142	"SANO is prohibited when AFT field = "B" or "D. Please remove and resubmit"
9404	System Error. Please contact Help Desk
9413	SYSTEM ERROR PLEASE CONTACT HELP DESK
10001	UCT Send failed for function %s.\n\n
10003	UCT Send failed for service %s in function %s .\n\n
10005	UCT Service create failed for %s.\n\n
10020	UCT Receive function failed for %s.\n\n
10504	The required fields were not received.
10507	A system error has occurred.
10517	Database not available.\n\n
11409	Severe error %s. Please contact your system administrator.\n\n
11411	Database is currently unavailable %s.
11457	No State defined.
11500	'%s' is an invalid letter in a Telephone Number.\n\n
11501	Invalid Exchange (NXX). Please verify and try again.\n\n
11504	The required fields were not received.\n\n
11505	An Area Code/Exchange (NPA/NXX) was not found for the Exchange Area and Switch.\n\n
11506	Telephone Number not found in database. Please verify and try again.\n\n
11515	No rows found.\n\n
11517	Database not currently available. Please try again or contact your system administrator.
11518	Database integrity error.\n\n

PRESPC	PRESPD
11533	Telephone number not available, requirement not met.
11537	Telephone Number Assignment Groups not found for Exchange Area and Switch.\n\n
11545	Telephone Number is not locked.
11653	No Site Names found.
11654	Invalid Zip Code.
11659	No service locations found for this address.
11662	No Customer Name found for the entered criteria.
11664	No current Service Locations associated with entered Telephone Number.
11666	No Customer Name found for entered criteria.
11696	No Directory Information found.
11705	Business sites found exceed maximum.
11715	Addresses found exceed limits. Enter additional criteria to narrow the search.
11723	No Organization found.
11726	No geographic segment (geoseg) Id found.
11734	No Exchange carrier found.
11728	Addresses found associated with Business Name exceed limits.
12083	Max TNs currently locked. No new TNs available until original selected TNs are released.\n\n
12101	All searches unsuccessful; please try additional or new search criteria and try again.
12109	Severe error encountered during search validation.
12113	The entered search criteria is too general for %s search. Please enter location specific information.
12519	Error encountered calling Namesearch V.1
12680	Database Integrity error
12725	No service locations found for %s search.
12729	Required number of good telephone numbers were not available.\n\n
12759	Cannot lock reservation. Reservation is locked by another user.
12923	TN %s does not belong to a valid Verizon Switch.
12955	Get key API failed.
12960	No LSP found.
12965	The Community entered is invalid. Please remove or correct this field and resubmit the search.
12966	The Zip Code entered is invalid. Please remove or correct this field and resubmit the search.
12967	The SAGA entered is invalid. Please remove or correct this field and resubmit the search.
12968	Error generating partial name key.
12977	No valid Community, Zip Code or SAGA fields provided. There are insufficient fields to continue search.
12992	TN is not in database and not valid for porting. \n\n
13066	Required fields not received. \n\n
13068	No Rows Found by %s.\n\n
17161	Unable to malloc-realloc memory.
18601	Required fields not received for %s.\n\n
19228	Memory Allocation Failed.
27501	Required Field Not Received.
27507	Attempt to send to service %s failed %s.\n\n
27508	Attempt to create service %s failed %s.\n\n

PRESPC	PRESPD
28206	No %s found for %s.\n\n
28454	No available TNs were found which match your search criteria. Please verify your search criteria and try again. \n\n
29172	The target CLLOI code is not valid.
29174	The input telephone number is not valid.
29177	The requested switch is blocked for TN assignment due to OE shortage.
35001	Required fields for Stored Procedure: %s were not received.
35002	Stored Procedure Error: %s.\n\n
35030	An error occurred when attempting to select information about a specific TN.\n\n
35110	Zip Code and Community combination does not exist, Dropping the Zip Code !!
35115	Unknown Service Provider type.
35176	Application ID invalid for this search. \n\n

DISCLAIMER: THIS DOCUMENTATION IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT OBLIGATE FRONTIER TO PROVIDE SERVICES IN THE MANNER DESCRIBED IN THIS DOCUMENT. FRONTIER RESERVES THE RIGHT AS ITS SOLE OPTION TO MODIFY OR REVISE THE INFORMATION IN THIS DOCUMENT AT ANY TIME WITHOUT PRIOR NOTICE. IN NO EVENT SHALL FRONTIER OR ITS AGENTS, EMPLOYEES, DIRECTORS, OFFICERS, REPRESENTATIVES OR SUPPLIERS BE LIABLE UNDER CONTRACT, WARRANTY, TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE OF FRONTIER), OR ANY OTHER LEGAL THEORY, FOR ANY DAMAGES ARISING FROM OR RELATING TO THIS DOCUMENT OR ITS CONTENTS, EVEN IF ADVISED OF THE POSSIBLITY OF SUCH DAMAGES.