ziply fiber

CUSTOPAK RESALE
FLAG=F - Oregon

Custopak Station Line Codes	TOS	Description	S&E Code
Custopak Access Line	1EF%	Custopak line rate 2-25 lines	CXAG1
		Custopak line rate 26- 51 lines	CXAG2
		Custopak line rate 51-100 lines	CXAG3

Extended Area Service (Per line)

EAS Zone	S&E Code	EAS Zone	S&E Code
Zone 1 - Exchange A	EASB1	Zone 4	EASB5
Zone 1 - Exchange B	EASB2	Zone 5 - Exchange A	EASB6
Zone 2	EASB3	Zone 5 - Exchange B	EASB7
Zone 3	EASB4		

Rep instruction:
Use CERT to identify the Zone. Manually add the EAS code to the S&E screen.

CUSTOPAK LINE FEATURES	Description	S&E Code
All features are included in Custopak line.	**Custopak Basic Feature Package**	CTXBP
	Assume Dial 9	
An individual code for each inherent feature is not required on the LSR, nor is one returned on a CSR.	Call Transfer - All Calls	
	Call Hold	
	Consultation Hold	
LSR Remarks can give direction not to provision a certain feature, if desired. Assume dial 9 cannot be removed.	Intercom	
	Touch Tone	
	Distinctive Ringing (inside/outside ring)	
	Three-Way Calling	

Custopak Selectable Features	Description	S&E Code
Each Custopak selectable feature is ordered by individual feature code.	No Toll/Operator Call	CXCR1
	Automatic Call Back	CXAC0
	Call Forward-No/Answer	CXCFN
	Call Forward-Busy	CX0FI
	Call Forward-All Call	CXCF0
	Call Forward-Busy/No-Answer	CXCBF
	Call Waiting/Cancel Call Waiting	CXECW
	Dial Call Waiting-Originating	CXCWO
	Call Pick-Up Group	CXGC0
	Hunting - Multiline	CXHT0
	Speed Calling (6 Or 8)	CXSPC

Custopak Optional Features	Description	S&E Code
Custopak Optional features are available at an additional monthly recurring charge. Each feature is ordered by individual feature code.	Busy Redial *66	CXBRD
	Call Block *60	CXCB
	Call Park	CXCPK
	Call Return *69	CXACR
	Call Waiting Caller ID	CWIDB
	Caller ID-Name and Number	CXCNM
	Block PPU Busy Redial *66	USRDX
	Block PPU Call Return *69	USCRX
	Block PPU 3 Way Calling	BLK3W
	VIP Alert	CXVIP
	Voice Msg - Basic Package	OVBP0
	Voice Msg - Extension Box	OV1E0

CENTRANET RESALE
Flag=F Oregon

Basic Product Ordering

Type of Service: Centranet   **TOS: 1EFN, 1EF-** (Flat)

Tariff: ORN

> Oregon tariff requires a 2 line minimum for a Centranet Resale business group
> Accounts that fall below the 2 line minium due to line disconnection are regraded into business POTS lines.

LINE: One station line S&E code for each TNS is required

NARs: One NARs S&E codes is required for each Network Access Register "path"
> The Network Access Register provides a talking path outside the Centrex business group.
> The quantity of NARS determines how many calls can be connected to outside lines at the same time.
> The quantity of NARs cannot exceed the quantity of stations (lines)

BASIC FEATURES:
> A Centranet Business Group has inherent features built into its structure. These features are included in Feature Package 1000.
> An S&E code is not applicable for Basic features, nor is an S&E code returned on a CSR.
> To remove an inherent Basic Feature add direction to remove it in the LSR Remarks.
> Centranet is provisioned as a Dial "9" service.

Choose a package level
> One Feature Package S&E Code for each TNS is required
  - The Feature Package level code is returned on a CSR.
  - The feature package level is determined by the highest package category.
  - The same package is ordered for the entire group (ex.2000 on all lines)
  - *Example* : if a feature is in the 2000 feature package category, then the package level on all TNs within the Centranet group is 2000.

Selectable Features
> Individual features may be ordered using the unique ordering S&E code. This type of selectable feature is returned on a CSR.
> Complete the FEATUREDETAIL section, when necessary

Hunting
> Hunting is derived from the HGI form.
  -A hunting S&E code is allowed, but not required in a feature field. A hunting S&E code is returned on a CSR.

CENTRANET OPTIONAL FEATURES
> Optional feature may be a chargeable item
> One S&E code for each feature

CLASS FEATURE PACKAGE
> Features include Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance.
> All features are activated
> Feature package is a chargable item.

VOICE MESSAGING OPTIONS
> One S&E code for voice mail, per line
> Extention/Expanded capacity options are in addition to the mailbox

CUSTOM CONFIGURATIONS
> Refer to tariff and the Resale Ordering Code Matrix for advanced Centranet features not displayed on this product sheet.

CENTRANET STATION LINE CODES

CENTRANET LINE RATE	M-t-M	1 year	3 year	5 year
Centranet Station Line Rate - 2-25 Lines (per Line)	CNAG1	CNAG1	CNAG1	CNAG1
Centranet Station Line Rate - 26-50 Lines (per Line)	CNAG2	CNAG2	CNAG2	CNAG2
Centranet Station Line Rate - 51-100+ Lines (per Line)	CNAG3	CNAG3	CNAG3	CNAG3

NETWORK ACCESS REGISTER

NETWORK ACCESS REGISTER	M-t-M	1 year	3 year	5 year
NAR code (Order quantity of talking paths outside CTX group)	CNAR	CNAR	CNAR	CNAR

CENTRANET FEATURE PACKAGES

CENTRANET FEATURE PACKAGES		1000 Package	2000 Package	3000 Package
Month to Month	M-t-M	CX1KP	CX2KP	CX3KP
1 Year Term	1 year	CX1KP	CX2KP	CX3KP
3 Year Term	3 year	CX1KP	CX2KP	CX3KP
5 Year Term	5 year	CX1KP	CX2KP	CX3KP
CX Call Hold	Basic feature	X	X	X
CX Call Transfer	Basic feature	X	X	X
CX Three Way Calling	Basic feature	X	X	X
CX Distinctive Ring (signifies Internal vs external origination)	Basic feature	X	X	X
CX Speed Dial 6-8	Basic feature	X	X	X
CX Station Dialing (abbreviated internal dialing)	Basic feature	X	X	X
CX Call Waiting Originating	CXCWO	X	X	X
CX Call Waiting Terminating	CXCWT	X	X	X
CX Cancel Call Waiting	CXCCW	X	X	X
CX Call Forward Fxd All	CXFA0	X	X	X
CX Call Forward Fxd No Answer	CXFN0	X	X	X
CX Call Forward Fxd Busy	CXFB0	X	X	X
CX Call Forward Fxd Grp All	CXFGA	X	X	X
CX Call Forward Fxd Grp Busy	CXFGB	X	X	X
CX Call Forward Variable Grp All	CXVGA	X	X	X
CX Call Forward Variable Grp Busy	CXVGB	X	X	X
CX Call Forward Variable Grp Busy/No Answer	on request	X	X	X
CX Call Pickup Directed	CXPUD	X	X	X
CX Call Pickup Group	CXPUG	X	X	X
CX Hunting	CXHT0	X	X	X
CX Hunt Pilot	CXHP0	X	X	X
CX Hunt Circular	CXHC0	N/A	X	X
CX Automatic Call Back (Camp On)	on request	N/A	X	X
CX Last Number Redial	on request	N/A	X	X
Speed Call 30 Group	on request	N/A	X	X
Off Hook Queuing	on request	N/A	N/A	X
Remote Access to Features	on request	N/A	N/A	X
Ringback Queuing	on request	N/A	N/A	X
Executive Busy Override	on request	N/A	N/A	X

CENTRANET OPTIONAL FEATURES	S&E Code
CX Caller ID Number only 2 - 25 lines	CXID3
CX Caller ID Number only 26+ lines	CXID1
CX Complete Blocking	CXCBL
CX Anonymous Call Block	CXCB
CX Selective Call Blocking	CXSCF
CX Complete Blocking	CXCBL
CX Call Park	CXDCP
CX Priority Call	PCB

VOICE MESSAGING	S&E Code
Voice Message Mailbox	OVMBX
Voice Message Mailbox Announcement Only 3 min	OV3AO
Audible Message Waiting Tone	VMSDT
Expanded Msg Capacity 50 messages (additional per mail box)	OVE5C

Date of Change	Product Tab	Description